# EZEMVELO KZN WILDLIFE

# COVID -19 Revised Annual Performance Plan for 2020/21



# **Executive Authority Statement**



#### CO-EXISTENCE WITH NATURE WILL SUSTAIN ECO-TOURISM

Travel restrictions as a result of the outbreak of COVID-19 has affected the tourism industry as a whole including our entity Ezemvelo.

During the lockdown period Ezemvelo did not generate any revenue through ecotourism operations.

On Monday, the 8th June – we issued a statement announcing the gradually opening of some of the Game Resorts under our entity Ezemvelo KZN Wildlife.

Since making that announcement we have received thousands of telephone calls from tourists from different parts of the province, the country and the globe.

We have assured nature lovers and the public at large unparalleled experience of the wildlife and eco-tourism.

Importantly, we believe that positive image of Ezemvelo KZN Wildlife will be realized through adherence to the highest standards of good governance and social responsibility. As the executive authority, I undertake to lead all efforts aimed at ensuring good governance.

Linked to the above, will be a sustained drive to unlock the potential of this entity in terms of stimulating tourism and acting as a catalyst for local economic development.

Ezemvelo KZN Wildlife manages more than 114 protected areas and close to 40 facilities that provide accommodation to 6500 people per night. These include camp sites, Didima, Giant's Castle and Hilltop in the Hluhluwe-Imfolozi Park and Ntshondwe in Ithala Game Reserve.

The entity will aggressively market all of its strategic facilities in order to grow tourism and generate more revenue for the province.

Critically, we firmly believe that our nature conservation is a critical avenue at our disposal as we confront the challenges created by COVID-19.

In the areas of poaching, we are making progress following an investment in Smart Park connectivity and the integration of systems to ensure early detection and rapid response.

The use of cutting edge technology resulted in the murder of two suspects who had been involved in a syndicate responsible for killing of our rhinos.

We are also exploring the use of drone technology to strengthen anti-poaching efforts in our Game Reserve. We are ensuring that officials working for Ezemvelo Wildlife to learn best practices in the use of drone technology to ensure the safety of our wildlife.

As an executive authority, I will provide strong leadership and ensure that the entity delivers on its mandate and achieves all its targets as outlined in the Annual Performance Plan for 2020/2021.

Ms Nomusa Dube-Ncube, MPL

MEC for Economic Development Tourism and Environmental Affairs

# **Accounting Officer Statement**

Ezemvelo KZN Wildlife, has set out its aspiration over the next 5 years to be a leader both nationally and internationally in the field of biodiversity conservation (which includes all the aligned services in relation to executing its mandate). The strategic planning process for the 2020/25 cycle was undertaken in consultation with a wide range of key authorising stakeholders (including the National Department of the Environment, Forestry and Fisheries, The Office of the Premier and the Provincial Department of Economic Development, Tourism and Environmental Affairs).

The focus, as articulated in the mission statement was developed within the context of the Executive Authority's strategic intent of a "Vibrant Economy in KZN". Thus the plan tabled for 2020/25 is more focussed than the previous strategic plan on contributing to the economic growth through the biodiversity economy and ensuring effective and efficient management of biodiversity in the province.

The Strategic Plan 2020/25 builds on the successes of the previous cycle, namely the development and piloting of a tool to evaluate biodiversity management effectiveness outside protected areas, innovative interventions implemented for threatened species management (especially rhino protection) and setting and managing service delivery timelines for the biodiversity permitting function.

Acknowledging the above, the beginning of 2020 saw the COVID-19 pandemic, and in response to the governments' interventions, organs of state were requested to revise their planning documents (DPME circular 2 of 2020 and Treasury circular 7 of 2020/21) to reflect the effect of the re-prioritisation of resources and responses to the pandemic instituted.

Ezemvelo KZN Wildlife, acknowledges the guidance and assistance rendered by the Executive Authority and the Honourable MEC, Mrs. Nomusa Dube-Ncube, and the Board of Ezemvelo KZN Wildlife as the Accounting Authority undertake to implement the Annual Performance Plan 2020/21 accordingly.

Dr. W. Mhgoma

**Board Chairperson** 

# Official Sign-Off

It is hereby certified that this Annual Performance Plan:

- Was developed by the management of Ezemvelo KZN Wildlife and supported by the Board.
- Takes into account all the relevant policies, legislation and other mandates for which the Ezemvelo is responsible.
- Accurately reflects the Impact, Outcomes and Outputs which Ezemvelo will endeavour to achieve over the period 2020- 2021.

Mr. Darius Chitate	Signature:
Chief Financial Officer	
Mr. Pravin Pillay	Signature:
S/Manager Monitoring and Evaluation	
Mr. Musa Mntambo	Signature:
Manager Corporate Services and Comm	nunications
Mr. Blessing Sikhakhane	Signature:
A/Head Projects and Partnerships	Signature.
Avriedu Flojecis and Familerships	
Dr. Sthabiso Chiliza Head Commercial Services	Signature: PP Julius
Mrs. Buhle Ndunakazi Head Human Resources	Signature:
Mr. Mnqobi Gwala	Signature: 1100
S/Manager Risk Management	
Mr. Lehlohonolo Phadima	Signatura / On - ~
Head Conservation Services	Signature:

Mr. Lehlohonolo Phadima

A/Head Operations

Mr. Ntsikelelo Diulane

A/Chief Executive Officer

Dr. William Mngoma

Board Chairperson

Signature:

Signature:

Signatura:

Signature:

Approved by:

Mrs. Nomusa Dube-Ncube

Executive Authority: Member of Executive Council

Department of Economic Development, Tourism and Environmental Affairs

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#### Part A: Our Mandate

#### **Constitutional mandate**

Constitutional mandate	Mandate	Brief Description
Constitution of the Republic of	Supreme Law of the Land which	An environment protected, for the
South Africa Act 108 of 1996	places certain obligations on the	benefit of present and future
Section 24: Environmental (b)	Ezemvelo KZN Wildlife	generations that promote conservation,
(i) and (iii)	(EKZNW) in respect of human	and secure ecologically sustainable
	rights and cooperative	development and use of natural
	governance in respect of	resources.
	Environmental Matters.	

#### 1. Legislative and policy mandates

The KwaZulu-Natal Nature Conservation Management Act 9 of 1997, indicates that the primary functions of the KwaZulu-Natal Nature Conservation Board are: to direct the management of –

- 1) nature conservation within the province;
- 2) protected areas; and
- 3) the development and promotion of ecotourism facilities within the protected areas; and to ensure the proper, efficient and effective management of the Conservation Service.

The primary function of the Conservation Service is nature conservation inside and outside protected areas, and to this end the Conservation Service must, in addition to any powers, functions or duties assigned to it under this Act or any other law, and subject to the policies of and directives by the Minister, Board and where applicable Local Boards, undertakes to provide support:

- for the Board, including but not limited to the rendering of professional, scientific, operational, administrative, secretarial, and infrastructural support services;
- for local boards, including but not limited to the rendering of professional, scientific, operational, administrative, secretarial and infrastructural support services;
- for activities in such other areas as may be placed under the control of the Board by the Minister;
- to any other person or body, as authorized by the Board; and
- for a process to ensure comment can be made on land-use changes outside protected areas where such changes could detrimentally affect ecological processes and biodiversity in the province.

#### 2. Institutional Policies and Strategies over the five year planning period

The key delivery frameworks aligned to Ezemvelo's mandate are as follows:

#### > The National Development Plan (NDP)

The National Development Plan makes a firm commitment to achieving a minimum standard of living which can be progressively realised through a multi-pronged strategy. From an environmental perspective South Africa faces several related challenges, some of which are in conflict. The country needs to:

- 1. Protect the natural environment in all respects, leaving subsequent generations with at least an endowment of at least equal value;
- 2. Enhance the resilience of people and the economy to climate change;

- 3. Extract mineral wealth to generate the resources to raise living standards, skills and infrastructure in a sustainable manner:
- 4. Reduce greenhouse gas emissions and improve energy efficiency.

#### Medium Term Strategic Framework (MTSF)

The NDP 2030 Vision states that by 2030, South Africa's transition to an environmentally sustainable, climate-change resilient, low-carbon economy and just society will be well under way. The NDP 2030 envisages a phased trajectory over the three successive MTSF periods. The first planning, piloting and investing phase (2014-2019) focuses on the creation of a framework for implementing the transition to an environmentally sustainable, low-carbon economy. This phase will include unblocking regulatory constraints, data collection and establishment of baseline information, and indicators testing some of the concepts and ideas to determine if these can be scaled up.

The MSTF and Outcome 10 delivery agreements are also aligned to the 2nd National Biodiversity Strategy and Action Plan (NBSAP) 2015-2025 which gives expression to the key indicators aligned to South Africa's commitment to International Environmental Treaties and Conventions.

#### > The Treasury Customized Performance Measures (QPR)

The Department in the Presidency: Monitoring and Evaluation (DPME) and the Office of the Premier as well as the National and Provincial Treasuries monitor customised performance measures aligned to the specific sector Outcome on a quarterly basis. These measures have to be reflected in the relevant organ of state's Strategic and Annual Performance Plans and are reported on as guided by the DPME guidelines of April 2017.

#### > The National Strategy for Sustainable Development (NSSD1)

The National Strategy for Sustainable Development (NSSD1) builds on the 2008 National Framework of Sustainable Development. The following five strategic objectives are identified in the NSSD1:

- 1. Enhancing systems for integrated planning and implementation
- 2. Sustaining our ecosystems and using natural resources efficiently
- 3. Towards a green economy
- 4. Building sustainable communities
- 5. Responding effectively to climate change

# > The Provincial Growth and Development Strategy (PGDS) and Provincial Growth and Development Plan (PGDP)

In terms of the Provincial Growth and Development Strategy 2015-2035, Ezemvelo through its mandate contributes directly to Strategic Goal 5: Environmental Sustainability and indirectly to Goal 1: Inclusive economic growth and Goal 7: Spatial Equity. This goal area recognizes the undesirable situation which was created by past patterns of resource use in the province and the Constitutional imperative of the need "to secure ecologically sustainable development and use of natural resources while promoting justifiable economic and social development". The overall achievement in the development of a new sustainable trajectory for KZN will be measured by apex indicators that are centered on building resilience for adaptive capacity in the social and ecological systems of the province. Those Strategic objectives are as follows for

#### Strategic Goal 5 - Environmental Sustainability:

5.1: Enhancing resilience of ecosystem services

- 5.2: Expand application of green technologies
- 5.3: Mitigation and adaptation to climate change

#### > Provincial Environmental Implementation and Management Plan (EIMP)

The National Environmental Management Act No. 107, 1998 (NEMA) requires all provinces to prepare Environmental Implementation and Management Plans. These are statutory instruments for the promotion of cooperative governance around environmental management through the alignment of governmental policies, plans, programmes and decisions in respect of the environment. Furthermore, the Maloti-Drakensberg Park is obliged to develop a comprehensive policy to integrate protection measures required to protect the Outstanding Universal Value of the World Heritage site, and issue a compliance report annually together with an Annual Report.

#### National Governmental priorities

Biodiversity Economy Labs which were held in 2016, aims to focus the environmental sector as a catalyst for economic growth. There were 3 focal areas identified, namely the Wildlife Sector, the Coastal and Marine Tourism Sector and the Bioprospecting Sector. The strategy and indicators are currently being finalised and will be included via the Outcome 10 delivery agreement.

#### > DPME Circular 2 of 2020

The national state of disaster declared under Government Notice No 313 of 15 March 2020 in terms of section 27(1) of the Disaster Management Act, 2002 (Act No. 57 of 2002) had warranted a reprioritisation of the Governmental priorities and resources. To this end the institutions of government were required to revise their respective 2020/21 Annual Performance Plans (DPME circular 2 of 2020) and re-table to legislature (in KZN it is on the 24th August 2020 per provincial legislative calendar). The revised plan should incorporate the revised MTSF (national and provincial) together with the COVID-19 implications and Post Lockdown Recovery Implementations.

#### 3. Relevant Court Rulings

None applicable to mandate

# Part B: Our Strategic Focus

#### Vision

To be a world renowned leader in the field of biodiversity conservation

#### Mission

To efficiently and effectively conserve nature sustainably and promote nature-based tourism within KwaZulu-Natal in collaboration with stakeholders for the benefit of present and future generations

#### Values

Excellence: We shall strive to apply best practices to achieve the highest quality and standards at all times

Trust: We shall act transparently with integrity and honesty in all we do

**Respect:** We shall perform our duties in a professional, ethically manner

Innovation: We shall embrace a culture of learning, adaptation and creativity at all times

Passion: We shall be passionate in what we do

# Underling the above principles, the following principles are adopted to focus management and enhance delivery:

#### Integrity

• We regularly evaluate our performance against our mission, recognize good performance, establish goals for improvements, and hold ourselves accountable and be loyal to the ethics of biodiversity conservation.

#### **Efficiency**

 We develop clear policies and procedures, and ensure that our policies and procedures are up-todate, relevant and innovative; provide ongoing training for our staff; and utilize best practices for individual and organizational performance management.

#### **Effectiveness**

 We develop performance measures, evaluating our performance regularly against our vision, communicate outcomes and results, and implement required changes.

#### **Fiscal Responsibility**

We use rigorous discipline in the management of budget and program productivity, being fiscally
accountable to the citizens of South Africa, use best practices for the development and expenditures
of budgets, communicate reasons for budget decisions, and hold our people accountable for
individual productivity.

#### **Exponential, Innovative and Visionary Leadership**

We commit to strive for dynamic leadership in all disciplines whilst executing our mandate.

#### Ubuntu

• The principle of Ubuntu will be encapsulated within the organizational culture.

#### 4. Situational Analysis

South Africa's 6<sup>th</sup> democratic administration elected in 2019 guides the key national and provincial priorities based on the election manifesto of the elected party. These priorities as defined by the President in the State of the Nation Address and the KwaZulu-Natal (KZN) Premier's State of the Province's address informed the focus areas for organs of state. The environmental function, being a concurrent function in the Constitution requires the provincial departments be guided by the National Minister of Environmental Affairs. In this regard the Environmental Sector Priorities as outlined by the Minister and the provincial priorities identified by the KZN Premier is incorporated into the situational analysis as it pertains to Ezemvelo KZN Wildlife's legislative mandate.

# Priorities for the 6<sup>th</sup> Democratic Administration aligned to the Environmental Sector and the Province

The President
<b>Economic transformation and job</b>
creation
Education, skills and health
Consolidating the social wage
through reliable and quality basic
services
Spatial integration, human
settlements and local
government
Social cohesion and safe
communities
A capable, ethical and
developmental state
A better Africa and World

The Environmental Minister
Biodiversity Management and Protected Areas
Species and Ecosystems Protection
Waste Management (emphasizing plastics)
Oceans and Coast
Air Quality Management
Climate Change
Rehabilitation of Mining land (EIA)
Water Resource Protection

The Premier
Job Creation
Education and Skills Development
Growing the Economy
Human Settlement and
sustainable livelihood
Growing SMMEs and Cooperatives
Build a caring and incorruptible
government
Build a Peaceful Province
Basic Services (especially access to
clean potable water)

This planning document sets out Ezemvelo KZN Wildlife's programmes, policy priorities and outlines the performance indicators within the scope of its mandate for the Strategic Period 2020 to 2025. Ezemvelo KZN Wildlife has adopted the budgeted programme approach to strategic management since 2011, as per National Treasury Instruction Note No. 33. This document is aligned to the "Revised Framework for Strategic Plans and Annual Performance Plans (2019)" format, as prescribed by National Department in the Presidency (Monitoring and Evaluation), the content has been adapted to accommodate the outcomes based approach as per the planning workshops held in 2019 by the KZN Office of the Premier in preparation for the adoption of the new revised planning framework from the Department in the Presidency (Monitoring and Evaluation).

Ezemvelo KZN Wildlife is the provincial entity (schedule 3C) of the Department of Economic Development, Tourism and Environmental Affairs, mandated to carry out biodiversity conservation function in KZN and to develop and promote ecotourism within the provincial protected areas.

#### 4.1. External and Internal Environment Analysis

Political

The new administration has reaffirmed its commitment to deliver on the National Development Plan (NDP) 2030 objectives, and set out the following key priority areas.

- 1. Economic transformation and job creation
- 2. Education, skills and health
- 3. Consolidating the social wage through reliable and quality basic services
- 4. Spatial integration, human settlements and local government
- 5. Social cohesion and safe communities
- 6. A capable, ethical and developmental state
- 7. A better Africa and World

Aligned to these the National Minister identified the following as key focal areas for the sector:

Climate Change, Waste Management (emphasizing plastics), Protected Area Estate management and expansion, Environmental Impact Assessments, Air Quality, Expanded Public Works Programmes, Mine rehabilitation and Scientific Research in relation to evidence based decision making.

Similarly the KZN Premier, drawing from the Provincial Growth and Development Plan identified the provincial priorities:

Priority No.1 – Basic Services (especially access to clean potable water)

Priority No.2 - Job Creation

Priority No.3 – Growing the Economy

Priority No. 4 - Growing SMMEs and Cooperatives

Priority No. 5 - Education and Skills Development

Priority No. 6 - Human Settlement and sustainable livelihood

Priority No. 7 - Build a Peaceful Province

Priority No. 8 - Build a caring and incorruptible government

The Premier also emphasized addressing HIV/AIDS and consistent consequence management in relation to good governance.

The rationalisation of provincial public entities instituted by government, specifically for those under the Department of Economic Development, Tourism and Environmental Affairs has progressed and the incorporation of The Sharks Board into Ezemvelo KZN Wildlife is underway.

Ezemvelo has suffered reputational damage over the last couple of years, which might have been resulted in lack of support from key authorising stakeholders. Maintaining a good reputation and being politically relevant is key for institutions like Ezemvelo hence it is important that Ezemvelo re-examine its stakeholder management approach and communicate the work that is being achieved aligned to the expectations and priorities of the key stakeholders. Ezemvelo's relevance to the priority issues like sustainable livelihoods and the land issue due to its presence and footprint in the province should be more effectively profiled to the decision makers, thereby enabling mandate delivery expectations clarity.

#### Economic

The global economic slowdown due to the rise in national protectionism, has contributed to the deceleration in South Africa's economy and the resultant fall in GDP (currently hovering around 1%). The International Monetary Fund forecasts of the GDP for SA at the end of the next MTSF as being around 2%, this together with the rating agencies downgrading our economy, the economic outlook for the country as it is with the

global economy is not promising. Ezemvelo's ability to raise additional resources externally in this environment both globally and nationally to will become more challenging.

Revenue generation from international and local Ecotourism will be negatively impacted due to the fall in disposable income. Further the resultant diminished equitable share (as was the case previously) will severely impact Ezemvelo in terms of budget cuts albeit the delivery mandate and service delivery load has not diminished, but has rather increased due to new National Environmental Legislation. This situation is further compounded by the need to increase the protected area network to mitigate against the threat of climate change, achieve important international biodiversity targets aligned to protocols and treaties signed and address the rhino poaching epidemic. Unfunded mandates like the management of Isimangaliso Wetland and Maloti Drankensburg Park put additional pressure on the limited resources.

Acknowledging the bleak economic outlook and the real threat this will pose to the revenue generation ability of the entity both in respect of Ecotourism and natural resource revenue generation, it will be critical for Ezemvelo's financial sustainability going forward that the business model will have to be reviewed to make our products and services more attractive, adaptive to markets both locally and abroad and to expand into new ("non-traditional") markets.

#### Social

The key social issue nationally and locally is unemployment, with the South African unemployment rate for the second quarter of 2019 sitting at 29% and that of the province at 26.1%. Youth unemployment rate for the first quarter of 2019 stood at 55.2% and the women unemployment rate was at 29.5%.

Service delivery protests over the last 5 years have increased nationally, with the citizenry demanding the delivery of basic services. In KZN for the fourth quarter of 2018, 850 000 people in the province were subsistence farming, a further 1 235 000 people in the province relied on natural water sources for living needs and 12 000 subsistence hunted or fished. This represented a 1.7%, 8% and 240% increase when compared to the same reporting period in 2017. The poverty levels in the province remain high by any account and this has a knock-on effect for the integrity of the protected area network and poaching levels.

Socio information on communities residing in wards adjacent to the protected area estate										
Districts	Average Female unemployment Rate (%)	Average Youth unemployment Rate (%)	Average Education levels (grade 12 and above) (%)	Average % of household dependant on water from river/borehole						
Amajuba	21%	24%	28%	37%						
eThekwini	18%	22%	61%	2%						
Harry Gwala	36%	42%	23%	59%						
iLembe	38%	41%	30%	36%						
King Cetshwayo	40%	44%	32%	33%						
Ugu	33%	39%	32%	15%						
Umgungundlovu	28%	33%	38%	31%						
Umkhanyakude	46%	53%	29%	40%						
Umzinyathi	42%	53%	23%	65%						
Uthukela	45%	50%	29%	45%						
Zululand	50%	55%	28%	49%						

Social Stats on communities residing adjacent to the Protected Areas per District (STATS SA 2011)

The KwaZulu-Natal Citizen Satisfaction survey identified important issues for provincial organs of state in relation to the quality of services delivered. Whilst understandably, job creation and housing were the

priorities of the citizens of the province, it was notable for Ezemvelo that parks and nature reserves were ranked as the least important to the citizens amongst a number of services assessed. This has given the institution a clear signal about our inability to communicate the value the entity adds to the province as Ezemvelo is strategically positioned in the rural set up and very often the only economic driver and only arm of government for communities.

#### Technological

The fourth industrial revolution, is defined by the disruption in the way society communicates, utilises energy and how we deal with transport. The change technological advancements in these areas have enabled humanity to enter into the Fourth Industrial Revolution which presents major opportunities, challenges as well as disruptions. Understanding and navigating the aspects of clean renewable energies, the internet of things and zero emission transport for their application to 3<sup>rd</sup> World situations will determine the rate of adopting these technologies.

These technological advancements in the environmental sector has already found application, as Ezemvelo has piloted smart technology for fencing, drones for natural resource management and integrated online booking and permitting systems with the view of driving operational efficiencies. It is therefore important for entities like Ezemvelo to revisit their approach to technology (ICT) and innovation to capitalise on technological advancements to improve both conservation and ecotourism services.

#### Legal

The legislative environment has not changed, especially in relation the environmental sector. This holds true also from a governance perspective, the Public Finance Management Act, other legislative requirement as well as Treasury rules and regulations remain the foundation for good governance. The National planning frameworks have been amended but are pending approval. Pending the new bill coming into effect, Ezemvelo's mandate is still derived from the Nature Conservation Management Act 9 of 1997.

#### Environmental

Internationally, it is accepted that the world is going through the 6<sup>th</sup> mass extinction brought about by man. Our species has also made such a profound mark on this planet that the era has been named the Anthropocene. The World Economic Forum in 2019 listed 6 of the top 7 global risk as being environmental, over weapons of mass destruction and fiscal crisis. Linked to that it is generally accepted that man-made climate change will lead to a 2 degree warming of the planet by 2030 and that feedback loops will lead to further warming by the end of the century.

In the South African context, the 3<sup>rd</sup> South African Environmental Outlook Report issued in 2018 acknowledged that the environment in the country is in a general state of decline. The South African Weather Services has published the climate forecasts till 2085 and predicts a 4 degree temperature rise given the current warming trajectory for South Africa, identifying an increase in severe weather events and a delay in seasonal rainfall.

The provincial ecological infrastructure provides the province with approximately R 149 billion worth of ecosystem goods and services, often to the needlest. Ezemvelo is strategically positioned to mitigate the impacts to the province as the protected area network acts to buffer against many natural disasters and enhances the provinces ability to provide clean natural water to communities. It is hence critical to secure strategic parcels of land in the landscape by the expansion of the conservation estate, manage the formal conservation estate effectively and ensure sustainable, responsible management of the land and biodiversity outside protected areas.

#### COVID - 19

The national state of disaster declared under Government Notice No 313 of 15 March 2020 in terms of section 27(1) of the Disaster Management Act, 2002 (Act No. 57 of 2002) as a result of the global Pandemic caused by COVID -19, had warranted a reprioritisation of the Governmental priorities and resources. To this end the institutions of government were required to revise their respective 2020/21 Annual Performance Plans (DPME circular 2 of 2020) and re-table to legislature as per the provincial legislative calendar. The revised plan should incorporate the revised MTSF (national and provincial) together with the COVID-19 implications and Post Lockdown Recovery Implementations, taking into account the special budget adjustments tabled by the Minister of Provincial Treasury.

The impact of the lockdown as a result of the COVID-19 pandemic resulted in Ezemvelo closing down its resorts, which has had a negative effect on revenue generation. Ezemvelo has forecasted under-earning of R 208.7 Million however this has recently been mitigated by the approval in the mid-term of a transfer of R 190.1 Million. The shortfall of R 18.6 Million we are forecasting to generate from the leasing of our sites to DOH as quarantines sites together with the possible claim from our insurers for business interruption as a result of the lockdown.

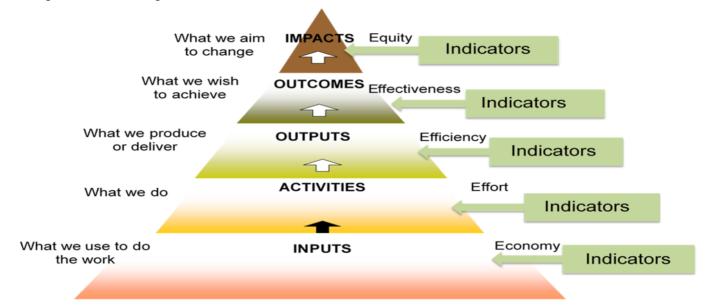
The consequences of the pandemic and the resultant lockdown will also have a negative impact on biodiversity service delivery as resources are prioritised, hence the planned targets has been amended accordingly in the revised Environmental Sectors Medium Term Strategic Framework (MTSF) and has been incorporated into this revision of the Annual Performance Plan, in consultation with the Executive Authority (Programme 7).

The mid-term Review process will allow Ezemvelo to further reshape and the Strategic Plan and the Annual Performance Plans as this pandemic is a developing situation globally.

# Part C: Measuring Our Performance

#### 5. Institutional Performance Information

The National Treasury Guidelines on Budget Programmes provides the design of budgeted programmes to be used by state funded organisations for budgetary and management systems. In line with the Public Finance Management Act 1 of 1999, the guidelines aim to promote good financial management in order to maximize performance and service delivery through the effective and efficient use of limited resources. As mentioned, Ezemvelo has fully adopted the budgeted programme approach, and aligned to the outcomes based approach as described in the Framework for Strategic Plans and Annual Performance plans (August 2011) – (Figure below), Ezemvelo has also redefined the Strategic Objectives and Goals in order to align the Strategic Plans to the Logic Model.



The Logic Model adapted from the Framework for Strategic Plans and Annual Performance Plans (August 2011)

The guidelines require the Impacts, Outcomes, Outputs and Activities be aligned to the entities mandate and governmental priorities. The Impacts and Outcomes, which have a 3 to 5 year time horizon are captured in the Strategic Plan and the Outputs, which are measured on a 1 to 3 year timeline are detailed in the Annual Performance Plan. The application of the outcomes based approach for Ezemvelo is detailed in the Strategic Map presented below.

#### 5.1. Programme: Administration

**Purpose**: These are groups of functions gathered under a single programme which are not directly involved in the delivery on the mandate, but rather are focussed on governance of the organ of state.

#### 5.1.1 Programme: Administration Services

**Purpose:** This programme is designed to monitor and evaluate the adequacy and efficiency of planning, organizing and performance delivery based on the financial function. The programme promotes sounds financial management as well as supply chain management functions which promotes targeted procurement.

#### **Outcomes, Outputs, Performance Indicators and Targets**

			Annual Targets						
Outcome Outputs		Output Indicator s	Audited/ Actual Performance			Estimate Performan ce MTEF Peri		EF Period	od
			16/17	17/18	18/19	2019/2020	20/21	21/22	22/2 3 0.5
A transform ed, resilient, inclusive and no	Governan ce	% of discretion ary subsidy spent on maintenan ce	-	-	-	-	0.5%	0.5%	0.5 %
net loss State of Biodiversi ty		% of budget spent (including committed )	-	-	-	-	90%	90%	90%
		Audit Opinion of the Auditor General (AG)	Unqualifi ed	Unqualifi ed	Unqualifi ed	Unqualified	Unqualifi ed	Unqualifi ed	Clea n Audi t
		% of procurem ent amount spent (incl. committed ) on local suppliers	-	-	-	-	-	TBD	TBD
		% of black SMMEs participati ng in the global value chain	36%	60%	57%	60%	60%	60%	60%

#### **Indicators, Annual and Quarterly Targets**

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% of discretionary subsidy spent on maintenance	0.5%	0.05%	0.15%	0.3%	0.5%

% of budget spent (including committed)	90%	15%	40%	65%	90%
Audit Opinion of the Auditor General (AG)	Unqualified Audit Opinion	-	Unqualified audit opinion for 2019/20	-	-
% of black SMMEs participating in the global value chain	60%	60%	60%	60%	60%
% of procurement amount spent (incl. committed) on local suppliers	-	-	-	-	-

#### 5.1.2 Programme: Risk Management

**Purpose:** The Risk Management programme co-ordinates the identification, management and reporting of the entities risk exposure.

#### **Outcomes, Outputs, Performance Indicators and Targets**

			Annual Targets							
Outcome Outputs		Output Indicators	Audited/ Actual Performance		Estimate Performance	MTEF Period		iod		
			16/17	17/18	18/19	2019/2020	20/21	21/22	22/23	
A transformed, resilient, inclusive and no net loss State of Biodiversity	Governance	% of stations compliant with Health and Safety standards	-	-	50%	85%	60%	85%	85%	

#### **Indicators, Annual and Quarterly Targets**

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% of stations compliant with Health and Safety standards	60%	-	-	-	60%

#### 5.2. **Programme: Enabling Programmes**

**Purpose:** The functions which are performed by these programmes, while not delivering on the mandate directly, facilitate or enable other programmes to provide delivery services

#### 5.2.1 Programme: Corporate Affairs and Marketing

**Purpose:** Corporate Affairs and Marketing programme deals with corporate communication and marketing of the entity, ensuring that key stakeholders expectations are met.

		Output Indicato	Annual Targets								
Outcome	Outputs		Audited/ Actual Performance			Estimate Performance	MTEF Period		od		
			16/ 17	17/ 18	18/ 19	2019/2020	20/21	21/22	22/23		
A transformed, resilient, inclusive and no net loss State of Biodiversity	Stakeholder communications	% of key stakehold ers with satisfactio n levels over 75%	-	-	-	-	-	40%	45%		

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% of key stakeholders with satisfaction levels over 75%	-	-	-	-	-

#### 5.2.2 Programme: Human Resource Services

**Purpose:** The human resources programme provides the organization with holistic, effective and efficient management of human resources including organizational structural alignment and performance thereby creating a safe and fair working environment in which people can develop.

#### **Outcomes, Outputs, Performance Indicators and Targets**

			Annual Targets								
Outcome	Outputs	Output Indicators	Audited/ Actual Performance			Estimate Performance	MTEF Period		iod		
			16/ 17	17/ 18	18/ 19	2019/2020	20/21	21/22	22/23		
A transformed,		% of critical vacancies filled		-	-	40%	1,2%	4,8%	19%		
resilient, inclusive and no net loss State of Biodiversity	Human Resource Management	% of employment equity targets met within Ezemvelo	-	-	-	-	0,05%	0,19%	0,71%		

#### **Indicators, Annual and Quarterly Targets**

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% of critical vacancies filled	1,2%	-	-	-	1,2%
% of employment equity targets met within Ezemvelo	0,05%	-	-	-	0,05%

#### 5.2.3 Programme: Partnerships and Projects

**Purpose:** The projects and partnerships programme is responsible to facilitate job creation and community upliftment in communities adjacent to the protected area network through implementation of externally funded projects thereby capacitating the communities adjacent to the PA estate.

#### **Outcomes, Outputs, Performance Indicators and Targets**

			Annual Targets								
Outcome Outputs		Output Indicators	Audited/ Actual Performance			Estimate MTEF Pe		TEF Pei	eriod		
			16/17	17/18	18/19	2019/2020	20/21	21/22	22/23		
A transformed, resilient, inclusive and no net loss State of Biodiversity	Community beneficiation	Number of jobs created aligned to the provincial poverty profile (PDI profile)	7660	11890	8380	8900	8900	9345	9812		
		% of PDI receiving green accredited skills		•	-	-	22%	22%	22%		

#### **Indicators, Annual and Quarterly Targets**

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
Number of jobs created aligned to the provincial poverty profile (PDI profile)	8900	-	2500	7000	8900
% of PDI receiving green accredited skills	22%	22%	22%	22%	22%

#### 5.2.4 Programme: Commercial Services

**Purpose:** The corporate services function is to add value to the organization by providing and implementing best business practices to maximize and optimize revenue resulting in Ezemvelo's revenue generation ability being maximized.

			Annual Targets								
Outcome	Outputs	Output Indicator s		ited/ Ad rforma		Estimate Performanc e	MTEF Period				
			16/1 7	17/1 8	18/1 9	2019/2020	20/21	21/22	22/23		
Α	Business	Rand	-	-	-	-	Set	5%	5%		
transforme	Developme	value of					Baselin	increas	increas		

d, resilient, inclusive and no net	nt	new business realized					е	е	е
loss State of Biodiversity		Efficiency assessme nt report on resource utilisation	-	-	-	-	1	1	1

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
Rand value of new business realized	Set Baseline	-	-	-	Set Baseline
Efficiency assessment report on resource utilisation	1	-	-	-	1

5.3. Programme: Service Delivery - Natural Resource Management

**Purpose:** These programmes are involved in the direct delivery of services to the public.

5.3.1 Programme: Operations

**Purpose:** This programme is directly linked to Ezemvelo's core mandate and its function is to ensure that conservation of the indigenous biodiversity in KwaZulu-Natal both within and outside of protected areas is managed effectively, economically and efficiently for the benefit of people. It is worth noting that protected area management includes the management of visitor experience.

					А	nnual Target	S			
Outcome	Outputs	Output Indicators		dited/ Ac erforman		Estimate Performanc e  MTEF P		TEF Peri	eriod	
			16/17	17/18	18/19	2019/2020	20/2 1	21/22	22/2 3	
A transforme d, resilient, inclusive and no net loss State of Biodiversit	Protected Area Manageme nt	% of protected area estate that meet the minimum management effectiveness standard	19%	69%	45%	50%	30%	45%	55%	
У		Total No. of visitors to Ezemvelo Parks	647 992	656 796	701 005	672 000	73 988	75 000	150 000	
		% accommodati on unit occupancy rate	43,9 %	44,63 %	44,4 %	45%>	46%	47%	48%	

District Manageme nt	Number of districts managed to the minimum effectiveness standard	-	-	0	50%	50%	50%	50%
	% of biodiversity legislative compliance levels	-	-	95%	>90%	90%	90%	90%
	% of registered human/wildlife conflicts resolved timeously	-	-	-	-	-	Set Baselin e	100 %

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% of protected area estate that meet the minimum management effectiveness standard	30%	-	-	-	30%
Number of districts managed to the minimum effectiveness standard	50%	-	-	-	50%
% of biodiversity legislative compliance levels	70%	70%	70%	70%	70%
Total No. of visitors to Ezemvelo Parks	73 988	10 988	28 988	48 988	73 988
% accommodation unit occupancy rate	20%	0%	0%	1%	20%
% of registered human/wildlife conflicts resolved timeously	-	-	-	-	-

# 5.3.2 Programme: Conservation Services

**Purpose:** The conservation services programme key focus is to provide scientific advice, analysis and interpretation.

			Annual Targets							
Outcome	Outputs	Output Indicators		ited/ Ad rforma		Estimate Performanc e	МТ	EF Per	iod	
			16/1 7	17/1 8	18/1 9	2019/2020	20/21	21/22	22/23	
A transformed , resilient, inclusive and no net loss State of	Conservatio n Services	% improvemen t in status of species under threat (including rhino - spp	-	-	-	-	>=0%	1%	1%	

Biodiversity	to be identified)							
	% developmen t	1	1	-	70%	50%	60%	70%
	applications within 2km							
	around Pas processed timeously							
	% of permits processed within timeframes		1	90%	>90%	70%	>90%	>95%
	% of province under protection (expansion)	-	-	-	-	8,86 %	8,86 %	8,90 %
	# of PDI benefiting from natural resource uses from PAs (ie., incema, meat, clean water etc)	-	-	-	-	250	250	1000
	# of Conservatio n Leadership & Innovation Publications	-	-	-	-	7	7	7

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
% improvement in status of species under threat (including rhino – spp.)	>=0%	-	-	-	>=0%
% development applications within 2km around Pas processed timeously	50%	50%	50%	505	50%
% of permits processed within timeframes	70%	70%	70%	70%	70%
% of province under protection (expansion)	8,86%	-	-	-	8,86%
# of PDI benefiting from natural resource uses from PAs (ie. incema, meat, clean water etc)	250	-	-	-	250
# of Conservation Leadership & Innovation Publications	7	-	-	-	7

#### 6. Explanation of Planned Performance over the Five Year Planning Period

a) The Strategic intent of Ezemvelo, being a Section 3C entity of the Department of Economic Development, Tourism and Environmental Affairs (EDTEA) was guided by the Executive Authority during the Joint Strategic Session held by the department in November 2019. The final Strategic Plan

of the Executive Authority (December 2019) was used to craft Ezemvelo's Strategic Plan 2025 aligned to its mandate.

Alignment to the Medium Term Strategic Framework (MTSF) 2019-2024 being the 5 year implementation plan of the National Development Plan (NDP) 2030, was done based on the draft Environmental Sector MTSF which at the time of developing this Strategic Plan was pending finalisation. Further, as the Provincial Growth and Development Plan for Kwa-Zulu Natal is aligned to the NDP, the key Impacts and Outcomes in relation to growth and development as encapsulated in the EDTEA Strategic Plan was prioritised in this Strategic Plan as it pertains to Ezemvelo's mandate of biodiversity management, nature based tourism and governance.

Ezemvelo embarked on a consultative process to finalise the Strategic Planning documents, engaging with Treasury, the Office of the Premier, the Executive Authority (including programme 7) and internally with MANCO, EXCO and the Board. This enabled the identification of the problem statement aligned to the delivery mandate which was agreed to as being: "A rapidly declining State of Biodiversity, compounded by an untransformed and unsustainable biodiversity economy (characterized by unemployment, inequality and overall environmental decline). This determined what change needs to be brought about - the Impact: "Sustainable state of Biodiversity in KwaZulu-Natal (characterised by climate resilience and an improved biodiversity economy)". In order to bring about this change, the entity identified the outcome of: "A transformed, resilient, inclusive and no net loss State of Biodiversity" which sets out what it hopes to achieve to effect the change. In order to demonstrate alignment to the Executive Authorities' (EA) Strategic Impact of "A vibrant economy in KZN", Ezemvelo utilised the categories in the vibrancy index (VIC) used by the EA to identify Outcomes indicators aligned to aspects Ezemvelo can contribute to, based on the mandate of the entity (refer to table below).

Category	<b>Definition</b>
Prosperity	We have an economy that is producing wealth and creating jobs.
Dynamism and Opportunity	Our economy is entrepreneurial and <b>innovative</b> , with a skills set that can drive future growth.
Inclusion and Equality	<b>Everyone benefits</b> from economic growth. The gap between richest and poorest narrows, regional disparities reduce, and there are opportunities for all.
Health, Wellbeing and	People are healthy and active, leading fulfilling lives which provide
Happiness	individual prospects.
Resilience and Sustainability	Our economy has a neutral impact on the <b>natural environment</b> and our built environments are <b>resilient</b> places we want to live in.
Community, Trust and	Vibrant communities have a lively and creative cultural life, and a
Belonging	clear identity that all its people are proud of. People feel safe, engage in
	community activities and trust the <b>integrity of businesses and institutions</b> .

Vibrancy Index Ezemvelo alignment (source Grant Thorn Ss 5,6)

The output indicators were developed in response to the outcomes and hence are the prioritised services and products Ezemvelo will focus on in this plan

- c) The economic indices are heavily dependent on the global and national economic outlook, bearing in mind that the outlook for South Africa's growth has been reduced to 0.8% by the world economic forum in January 2020, and with the slow-down of China's growth this will result in the disposable income both internationally and nationally to be supressed. This will impact the entities ability to positively contribute to the GDP of the province and as this will have an effect on the equitable share as a result of depressed tax revenue will impact on the entities ability to impact on the job creation and biodiversity management targets set.
- The impact of a Sustainable state of Biodiversity in KwaZulu-Natal (characterised by climate resilience and an improved biodiversity economy) rests on the premise that arresting the decline of biodiversity is coupled with ensuring that the biodiversity economy is improved and that climate resilience of the province is addressed. It is important to note that there are numerous external factors beyond the control of the entity that can both positively and negatively affect the achievement of a sustainable state of biodiversity in KZN. Having identified this the figure below graphically depicts the alignment of the outcome indicators to achieving the Impact:

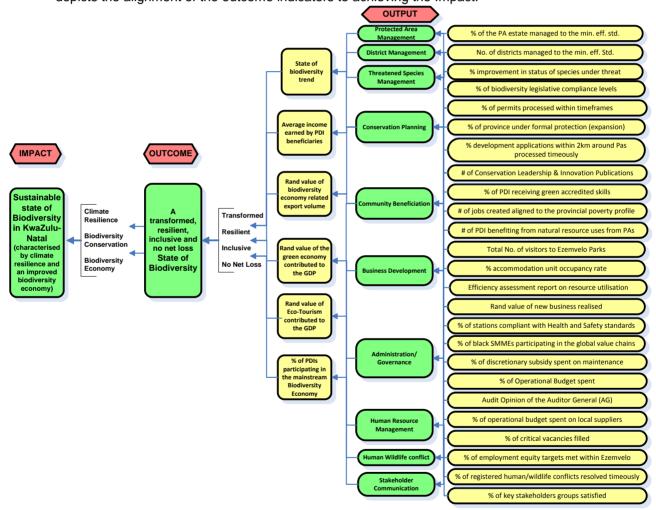


Figure: Impact, Outcome and output alignment

#### 6.1. District Delivery Model

Refer to Annexure D

# 7. Programme Resource Considerations

#### Ezemvelo Kwazulu-Natal Wildlife

	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Category		Audited outcome		Adjusted			
		Audited outcome		Appropriation	Medium Term Expenditure Estimate		
By Programme							
01. Administration Services	84 502	82 110	94 120	135 138	126 936	133 977	140 099
02. Monitoring and Evaluation	2 142	1 931	2 087	2 094	2 067	2 200	2 303
03. Corporate Affairs and Marketing	22 543	17 261	18 347	26 236	16 280	17 032	17 452
04. Projects and Partnerships	42 833	46 526	48 579	29 547	26 687	28 086	29 131
05. Commercial Services	6 396	9 247	12 709	14 399	14 261	15 019	15 676
06. Human Resources Management	49 116	52 179	48 926	47 682	47 318	50 272	52 394
07. Conservation Services	63 647	60 794	68 715	64 727	60 968	64 392	67 261
08. Operations	883 605	809 114	829 910	974 804	736 514	769 075	799 235
Total	1 154 784	1 079 162	1 123 393	1 294 627	1 031 031	1 080 053	1 123 551

	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Category		Audited outcome		Adjusted			
		Addited outcome		Appropriation	Medium Term Expenditure Estimate		
By Economic classification							
Compensation of employees	671 602	748 502	750 024	831 883	799 022	832 116	880 808
Goods and services	303 496	265 294	290 943	321 273	220 223	235 576	230 572
Interest and rent on land	2 848	2 418	1 032	968	761	682	698
Transfers and subsidies	5 346	5 602	5 730	4 679	6 057	6 524	7 016
Assets	171 492	57 346	75 664	135 824	4 968	5 155	4 457
Total	1 154 784	1 079 162	1 123 393	1 294 627	1 031 031	1 080 053	1 123 551

					Updated		
Economic classification	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Economic diassification		Audited outcome		Adjusted			
		Addited outcome		Appropriation	Medium 1	Term Expenditure	Estimate
Permits and licences	1 160	1 262	1 238	1 436	79	1 159	1 194
Accommodation	120 724	127 613	114 062	134 396	17 830	121 135	125 750
Admission	15 084	17 559	18 550	18 613	1 220	17 872	16 545
Conservation Levy	29 449	34 117	26 795	38 171	2 056	29 515	30 401
Curio/Grocery/Fuel/Restaurant Revenue	33 617	34 206	33 169	38 275	2 309	33 927	35 351
Concession income	3 355	3 566	2 419	2 687	201	2 972	3 148
Rental and Hire income	3 358	3 505	3 479	3 716	175	2 586	2 627
Trails, rides and tours	13 451	14 252	14 204	15 743	1 009	14 591	15 145
Game Sales	25 146	9 561	4 539	3 971	108	1 500	1 500
Hunting	567	541	718	810	4	(31)	(31)
Natural Resources	583	548	786	612	38	562	561
Fines, penalties and forfeits	35	26	29	27	34	35	37
Interest	12 481	6 794	11 645	7 008	572	6 322	6 638
Subsidy	563 882	648 680	688 068	718 502	943 972	784 389	818 626
Subsidy - EDTEA specific projects	72 753	101 264	79 948	50 936	44 875	52 384	54 671
Roll-over: EDTEA	164 248	82 866	135 290	101 331	-	-	-
Oceans and Coasts	2 848	3 788	3 421	2 265	-	-	-
Non-EDTEA Projects	118 212	63 378	57 227	132 414	5 000	5 000	5 000
Local non-government donors	16 634	7 176	11 896	4 463	-	-	-
Other donations	200	130	1 321	9 680	-	-	-
International donor organisations	889	1 248	650	447	-	-	-
Land and sub-soil assets		20 240	4 816		-		
Other capital assets	3 844	1 551	373	900	-	800	800
Sundry Income	23 144	28 438	31 523	8 225	11 551	5 335	5 588
Total	1 225 664	1 212 309	1 246 166	1 294 628	1 031 031	1 080 053	1 123 551

# 8. Key Risks

Output	Key risk	Risk Mitigation
Governance  Protected Area management	Black SMMEs Participation: Inadequate participation of black SMMEs in eco-tourism and green economic activities.  Poor expenditure on BBBEE: Failure to adhere to BBBEE policy when procuring goods and services.  Protected Area Management:	<ol> <li>Create an enabling environment for Black SMMEs to participate</li> <li>Review travel and trade policy.</li> <li>Ensure that SCM processes complies with national policies.</li> <li>Quarterly monitoring and reporting on our expenditure against BBBEE.</li> <li>Review and update policies.</li> </ol>
	Inability to manage individual protected areas at the required METT level (67 %)	<ol> <li>Develop and implement a baseline and improvement plan</li> <li>Provide capacity and resources to implement mandate</li> <li>Ensure that support services is directly beneficial to operational mandate</li> </ol>
District Conservation management	District Conservation Management: Inadequate levels of management effectiveness of district functions.	Ensure Ezemvelo prioritises     resource allocation to     implement District Conservation     Management.     Update all systems
Human wildlife conflict	Human Wildlife Conflict Adverse community relations aligned to biodiversity management inside and outside protected areas. Wildlife impacting on human and community owned stock and crops.	Review and implementation of existing policy.     Develop a database to register all incidents and track progress.     Ensure Ezemvelo prioritises resource allocation for fence maintenance and prevention of possible dangerous game encounters.
Community beneficiation	Community Beneficiation Inadequate creation of awareness of community beneficiation has a potential to lead to adverse community relations	<ol> <li>The development and approval of the Community Beneficiation Framework. (The beneficiation framework is targeted to be ready by the end of June 2020).</li> <li>The continued consultation with the People and Parks Provincial Forum and Rural Land Claims Commission (RLCC) regarding community beneficiation.</li> </ol>
Conservation Planning	Legislative Compliance Inability to comply due to lack of capacity resulting in non- compliance with the legislation requirements such as comments on development application in terms of the EIA, compliance with regard to issuing of permits timeously and follow up inspection.	Follow up on Premiers' Office approval to fill vacant positions and request additional funding from Provincial Treasury
	Critical Biodiversity Areas, Ecological Support Areas, Corridors and Linkages not secure: Inability to integrate biodiversity priorities into the mainstream spatial planning at both the District and Local Municipality levels, thus not guiding sustainable and	Develop Norms and Standards on SDF development.      Include food security, water security, and a healthy living environment as provincial interests as these are enshrined in the SA Constitution.

Output	Key risk	Risk Mitigation
	appropriate development which will ultimately result in significant biodiversity loss.	
Climate Resilience	Pollution of Protected Areas: Failure to avoid contamination of and inappropriate development within Ezemvelo KZN Wildlife protected areas, and or adjacent to protected areas	1. Activities of maintenance staff/external personnel needs to be carefully overseen by PA Manager to ensure that no pollution in the PA occurs while they are undertaking their duties.      2. PA manager must be in a position to ensure that required site protection measures are put in place, issue directives and institute disciplinary/legal proceeding for continued noncompliance.
Human Resource management	High Vacancy Rate High number of critical vacant positions	Annual Recruitment Plan to be developed     Co-ordinate the submission of critical vacant positions to the Office of the Premier

## 9. Public Entities

Not applicable

# 10. Infrastructure Projects

#### Ezemvelo Kwazulu-Natal Wildlife

	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Audited outcome			Adjusted			
Category				Appropriation	Medium Term Expenditure Estimate		
Existing infrastructure assets	71 922	33 870	50 315	112 319	•	-	-
Maintenance and repairs	16 331	19 371	20 414	29 403	-	-	-
Upgrades and additions	1 515	776	4 734	525	-	-	-
Refurbishment and rehabilitation	54 076	13 723	25 167	82 391	_	-	-
New infrastructure assets	9 019	1 829	2 211	10 529	-	-	-
Infrastructure transfers	64 726	28 266	17 683	26 881	-	-	-
Infrastructure transfers - Current	607	35	71	-	-	-	-
Infrastructure transfers - Capital	64 119	28 231	17 612	26 881	-	-	-
Infrastructure: Leases	2 668	1 707	1 033	968	-	-	-
Total Infrastructure	148 335	65 672	71 242	150 697	-	-	-

# Part D: Technical Indicator Description (TID)

# **Administration Services**

Indicator Title	% of discretionary subsidy spent on maintenance
Definition	Discretionary subsidy ring-fenced to be spent on maintenance of assets Discretionary subsidy is funding which can be utilised for service delivery as the entity requires
Indicator Purpose/Intention	A large majority of EKZNW's service delivery/tourism infrastructures are dilapidated and require regular maintenance to meet the required standards. This indicator intends to prioritize infrastructure maintenance by tracking the amount spent on maintenance.
Source of data	Performance report
Method of Calculation / Assessment	(Amount spent on maintenance / Discretionary subsidy)x100
Assumptions	Reporting Assumptions due to the stringent timeframes in the FY2020/21: Should the month not be closed timeously, the last month within the quarter will be pro-rata allocated based on the previous months of the year that were closed.
Calculation type	Cumulative (incremental)
Reporting Cycle	Quarterly
Desired performance	Actual performance higher than targeted performance is desirable.
Indicator Responsibility	Chief Financial Officer

Indicator Title	% of budget spent (including committed)
Definition	% of expenditure spent and committed against the budget set for the year
Indicator Purpose/Intention	This indicator intends to ensure that there is no under or over expenditure of EKZNW budget as a 3C entity.
Source of data	Performance report
Method of Calculation / Assessment	Actual expenditure plus committed expenditure divided by budgeted expenditure.  Committed expenditure refers to expenditure committed with suppliers in the form of purchase orders  Calculations: Discretionary expenditure which can be utilised for service delivery as the entity requires
Assumptions	Reporting due to the stringent timeframes in the FY2020/21: Should the month not be closed timeously, the last month within the quarter will be pro-rata allocated based on the previous months of the year that were closed.
Calculation type	Cumulative
Reporting Cycle	Quarterly (incremental)
Desired performance	Actual performance higher than the targeted performance is desirable.
Indicator Responsibility	Chief Financial Officer

Indicator Title	Audit Opinion of the Auditor General (AG)
Definition	The Auditor General annually provides an audit opinion on the annual financial statements, the annual performance plan and compliance with laws and regulations for the entity

Indicator Purpose/Intention	In line with good governance the entity is required to receive a clean audit opinion.  This indicator intends to measure the previous financial year's audit opinion.
Source of data	Auditor General's final Audit Report for the financial year under review
Method of Calculation / Assessment	Opinion as expressed by the Auditor General – details are in the Management Report
Assumptions	None – details of the findings resulting in the opinion are in the Management Report
Calculation type	Non-cumulative
Reporting Cycle	Annual
Desired performance	A Clean opinion in 2020/21 and 2021/22 would be desirable
Indicator Responsibility	Chief Financial Officer

Indicator Title	% of black SMMEs participating in the global value chain (% to including
indicator ritie	vulnerable groups – women, youth, disabled)
Definition	The performance indicator deals with the procurement amount spent on black owned businesses (BBBEE), and the vulnerable groups (women, youth, disabled)
Indicator Purpose/Intention	To demonstrate that EKZNW is prioritizing vulnerable groups and BBBEE as per government policies in relation to EKZNW procurement processes.
Source of data	SAP procurement report
Method of Calculation / Assessment	(Procurement amount spent on (level 1-4) BBBEE companies / total expenditure) x 100 Captured in the narrative: (Procurement amount spent on female owned companies/ total expenditure) x 100 (Procurement amount spent on youth owned companies / total expenditure) x 100 (Procurement amount spent on companies owned by disabled nationals / total expenditure) x 100
Assumptions	Supplier data base is updated (current) Reporting for the vulnerable groups to be done in the comments on a quarterly basis Reporting Assumptions due to the stringent timeframes in the FY2020/21: Should the month not be closed timeously, the last month within the quarter will be pro-rata allocated based on the previous months of the year that were closed.
Calculation type	Cumulative (incremental)
Reporting Cycle	Quarterly
Desired performance	Actual performance higher than the targeted performance is desirable.
Indicator Responsibility	Chief Financial Officer

Indicator Title	% of procurement amount spent (including committed) on local suppliers
Definition	The performance indicator deals with the percentage of purchase orders awarded to service providers based in KZN.
Indicator Purpose/Intention	Aligned to government policies this indicator intends to ensure that EKZNW procurement supports local suppliers.
Source of data	SAP procurement report

Method of Calculation / Assessment	Total value of purchase orders awarded to local suppliers (i.e. service providers based in KZN) / total value of orders generated in the period under review x 100
Assumptions	Supplier data base is updated (current) to reflect locality of service providers  Reporting Assumptions due to the stringent timeframes in the FY2020/21:  Should the month not be closed timeously, the last month within the quarter will be pro-rata allocated based on the previous months of the year that were closed.
Calculation type	Cumulative
Reporting Cycle	Quarterly
Desired performance	Actual performance higher than the targeted performance is desirable.
Indicator Responsibility	Chief Financial Officer

# Risk Management

Indicator Title	% of stations compliant with Health and Safety standards
Definition	Identifies the number of stations that are compliant to the health and safety standard
Indicator Purpose/Intention	Health and Safety is one of the key issues from a risk perspective that has been identified within EKZNW, so from a corporate governance perspective health audits have been prioritized to ensure that we address the loss of damage to property and loss of life and injury within EKZNW.
Source of data	Summary Health and Safety Assessment Report
Method of Calculation / Assessment	(No. of stations compliant/ No. of stations audited) x 100
Assumptions	The stations audited is a representative sample of the total number of stations
Calculation type	Cumulative (incremental)
Reporting Cycle	Annually
Desired performance	Higher than planned
Indicator Responsibility	Head of Risk

# **Corporate Affairs and Marketing**

Indicator Title	% of key stakeholders with satisfaction levels over 75%
Definition	The assessment of all three key stakeholders' satisfaction
Indicator Purpose/Intention	To ensure that the communication with EKZNW key stakeholders is efficient, effective and delivers according to expectations.
Source of data	A completed questionnaire received from a sample of all three types of stakeholders (Authorising/Resources Provider/Market Stakeholder)
Method of Calculation / Assessment	We will identify a sample per stakeholder group and calculate an overall total received from each stakeholder group. (Quantitative) An analysis of the quantitative report will be provided
Assumptions	A non-returned questionnaire will be calculated as positive.
Calculation type	non-cumulative

Reporting Cycle	Annual
Desired	Higher than planned
performance	
Indicator	Head of Corporate Affairs and Marketing
Responsibility	

# Projects and Partnerships

Indicator Title	Number of jobs created aligned to the provincial poverty profile (PDI profile)
Definition	Measures the number of people that was employed through the various programmes
Indicator Purpose/Intention	To ensure that the conservation function is relevant to the communities surrounding EKZNW protected area estates by addressing their key needs i.e. poverty alleviation and job creation.  This indicator is aligned to the PGDP and MTSF
Source of data	Employment data
Method of Calculation / Assessment	Work opportunities = Paid work created for an individual on an EPWP project for any period of time, within the employment conditions of the code of good practice for special public works programmes. The same individual can be employed on different projects and each period of employment will be counted as a work opportunity
Assumptions	N/A
Calculation type	Cumulative (Incremental)
Reporting Cycle	Quarterly
Desired performance	Higher than planned target
Indicator Responsibility	Head of Projects and Partnerships

Indicator Title	% of PDI receiving green accredited skills
Definition	Measure of no of people trained on accredited training through the programme
Indicator Purpose/Intention	To ensure that the conservation function is relevant to the communities surrounding EKZNW protected area estates by addressing their key needs i.e. job creation and skills development.  This indicator is aligned to the PGDP
Source of data	Progress Payment Reports and Annexure 1 Performance Reports
Method of Calculation / Assessment	Number of people trained on accredited training / number of people employed x 100
Assumptions	N/A
Calculation type	Cumulative
Reporting Cycle	Quarterly
Desired performance	Higher than planned target
Indicator Responsibility	Head of Projects and Partnerships

Indicator Title	% of critical vacancies filled
Definition	Measures the filling of critical vacancies
Indicator Purpose/Intention	One of the key areas across the organisation's programmes is adequate resourcing. It is one of the biggest risks that has been identified within EKZNW. This indicator has been crafted to address this risk by ensuring that the correct resources are in critical positions.
Source of data	Critical vacancy list as of 1 April 2020 (as the denominator adjusted at the start of each financial year) Staff appointments
Method of Calculation / Assessment	(Number of critical staff appointed / Total number of critical vacant posts as at 1 April 2020) X 100
Assumptions	The total vacancy rate against which it is calculated will remain constant
Calculation type	Cumulative
Reporting Cycle	Annually
Desired performance	Higher than target
Indicator Responsibility	Head of Human Resources

Indicator Title	% of employment equity targets met within Ezemvelo
Definition	Measures the Employment Equity targets met
Indicator Purpose/Intention	It is a government priority to ensure that employment equity targets are as per gazetted. This indicator tracks EKZNW achievement of equity ratios
Source of data	Employment Equity Plan as per January 2020 submission (as the denominator adjusted at the start of each financial year)
Method of Calculation / Assessment	(Number of staff appointed / Total number of staff compliment as per the employment equity plan ) X 100
Assumptions	The total employment equity target against which it is calculated will remain constant
Calculation type	Cumulative
Reporting Cycle	Annually
Desired performance	Higher than target
Indicator Responsibility	Head of Human Resources

#### **Commercial Services**

Indicator Title	Rand value of new business realized
Definition	Rand value of new Business from protected areas managed by Ezemvelo KZN Wildlife.
Indicator Purpose/Intention	Understanding that EKZNW has a huge risk in relation to resources within the entity, focus has been prioritized to activate new business streams. This indicator is crafted to measure our success against this.
Source of data	Consolidated financial budget variance reports.

Method of Calculation / Assessment	Sum of new business revenue.
Assumptions	New Business Development projects will get the necessary approval so that they can be implement within the financial year.
Disaggregation of Beneficiaries (where applicable)	N/A
Spatial Transformation (where applicable)	N/A.
Reporting Cycle	Annually
Desired performance	Higher than Planned
Indicator Responsibility	Head of Commercial Services

Indicator Title	Efficiency assessment report on resource utilisation
Definition	A report detailing how efficiently Ezemvelo KZN Wildlife Resources are utilised.
Indicator	Aligned to the issues of the lack of resources in EKZNW, this indicator intends to
Purpose/Intention	monitor that the resources that EKZNW does have are used efficiently and effectively both maximising the revenue and minimising costs.
Source of data	Human resource report, financial reports and information from protected areas, that are approved to be assessed.
Method of	Use consolidated budget variance report to calculate the income to cost ratios for
calculation/	profit centres and consolidated expenditure assessment for cost centres.
Assessment	
Assumptions	Information would be readily available from HR and Finance and co-operation from
	the various protect areas.
Disaggregation of	N/A
Beneficiaries	
(where applicable)	
Spatial	N/A
Transformation	
(where applicable)	
Reporting cycle	Annual Non-cumulative
Desired performance	As planned
Indicator responsibility	Head of Commercial Services

# **Services Delivery**

# Operations

Indicator Title	% of protected area network that meet the minimum management effectiveness standard
Definition	This indicator measures the effectiveness levels that all state owned protected areas in KZN are managed at, as relates to the national standards
Indicator Purpose/Intention	Using an international tool, this indicator intends to demonstrate how effectively and efficiently EKZNW is managing protected areas.  This indicator is a MTSF Target
Source of data	Management effectiveness annual assessments (report)
Method of Calculation / Assessment	(Cumulative ha that are managed effectively / Total ha of the conservation estate) x 100

Assumptions	Protected area estate refers to the formally proclaimed protected areas managed by Ezemvelo
Calculation type	Non-cumulative
Reporting Cycle	Annually
Desired performance	Higher than targeted
Indicator Responsibility	Head of Operations

Indicator Title	Number of districts managed to the minimum effectiveness standard
Definition	This indicator measures the effectiveness levels at which the biodiversity mandated functions are carried out outside sate owned protected areas in KZN, measured by the Ezemvelo effectiveness tool
Indicator Purpose/Intention	This indictor utilizes a tool developed by EKZNW, which evaluates how effective and efficient the conservation function outside protected areas is being done as mandated by legislation.
Source of data	Management effectiveness annual assessments (report)
Method of Calculation / Assessment	(Number of districts that meet the minimum effectiveness standard of 50%/ Total number of districts in the province) x 100
Assumptions	Districts refer to the municipal districts in the province including the metro
Calculation type	Non-cumulative
Reporting Cycle	Annually
Desired performance	Higher than planned target
Indicator Responsibility	Head of Operations

Indicator Title	% of biodiversity legislative compliance levels
Definition	This indicator measures the prosecutions in respect of non-compliance with environmental legislation in relation to the compliance inspections undertaken.
Indicator Purpose/Intention	This indicator intends to demonstrate how effective EKZNW is managing the compliance and enforcement aspect of its mandate within the province
Source of data	Compliance data base, compiled from the field record of compliance actions and inspections
Method of Calculation / Assessment	100%-((number of compliance actions undertaken/Number of compliance inspections conducted)) x 100)
Assumptions	N/A
Calculation type	Cumulative (incrementally)
Reporting Cycle	Annually
Desired performance	Higher than targeted
Indicator Responsibility	Head of Operations

Indicator Title	% accommodation unit occupancy rate

Definition	Indicates the unit occupancy rates of fixed structures (hutted and safari tented accommodation units) within conservation areas managed by Ezemvelo
Indicator Purpose/Intention	This indicator intends to ensure that the ecotourism function of EKZNW is managed effectively and enhances EKZNW ability to generate revenue.
Source of data	Ecotourism Statistics Reports APEX extract
Method of Calculation / Assessment	Extracted from APEX Confirmed no. of units booked (inclusive of complimentary) /Total Unit No. (fixed structures) less offline units
Assumptions	Excluding camping, caves and activities  Arising from Board Strategic Session requiring renewed focus on the Top five resorts, revenue targets for these resorts to be provided separately to demonstrate if the targeted marketing is delivering. The achievements must be captured in the comments section of the quarterly reports
Calculation type	Cumulative (Incrementally)
Reporting Cycle	Quarterly
Desired performance	Higher than targeted
Indicator Responsibility	Head of Operations

Indicator Title	Total Number of visitors to Ezemvelo Parks
Definition	Indicates the of visitor numbers to conservation areas managed by Ezemvelo, so that a trend can be determined  The mandate of the entity involves the development and promotion of ecotourism facilities, hence an increase in visitors would be an indicator that would assist in measuring the delivery on the mandate (Note gate entry at Isimangaliso)
Indicator Purpose/Intention	This indicator intends to ensure that the ecotourism function of EKZNW is managed effectively and enhances EKZNW ability to generate revenue.
Source of data	Ecotourism Statistics Reports
Method of Calculation / Assessment	Sum of gate entry statistics per protected area
Assumptions	Visitor stats Data is captured at PA level and submitted Completion of gate entry information and the decentralization of data storage
Calculation type	Cumulative (Incrementally)
Reporting Cycle	Quarterly
Desired performance	Higher than targeted
Indicator Responsibility	Head of Operations

Indicator Title	% of registered human wildlife conflicts resolved timeously
Definition	Measurement of human wildlife conflict addressed within the agreed timeframes to ensure community safety
Indicator Purpose/Intention	To demonstrate the levels of efficiently addressing human/wildlife conflicts that arise thereby minimising the negative effects on loss of life, livelihoods and biodiversity.
Source of data	Human Wildlife conflict database
Method of Calculation / Assessment	(Number of incidents resolved within timeframes / Total number of incidence reported within 36hrs) x100

Assumptions	Resolved aligned to Ezemvelo's human wildlife / compensation policy
	Data base centralise in year 1,set the baseline in year 2
Calculation type	Cumulative (year to date)
Reporting Cycle	Quarterly (no reporting in year 1)
Desired	As targeted
performance	
Indicator	Head of Operations
Responsibility	

#### **Conservation Services**

Conservation Se					
Indicator Title  Definition	% change in status of priority species under threat (Leatherback turtle, Loggerhead turtle, Lappet-faced vulture, White-headed vulture, White-backed vulture, Wattled crane, Blue Swallow, African Wild Dog, White rhino, Black rhino, Pickersgill's reed frog, and Karkloof Blue Butterfly)  Change in population sizes/status of threatened species where the current numbers are below target levels or where population growth needs to be ≥0%.				
Indicator Purpose/Intention	To ensure that the key priority species in the province are monitored and can be reported on in the state of biodiversity report.				
Source of data	As per 2015 State of Biodiversity Report. (for species that may not be in State of Biodiversity report, and simply an addition from responsibility devolved by DEFF for development of management plans such as Pieckersgill's reed frog, an additional technical descriptor is available.				
Method of Calculation / Assessment	Percentage change of estimated population size, based on most recent and best estimate of population size.				
Assumptions	Resources are made available to continue deriving annual population estimates for listed species. Not all species are estimated on the same date, latest estimates will be used. In order not to conflate this with law enforcement targets, for conservation services, where poaching incidents/trends do not spike beyond the norm. To ensure purely biological recruitment performance.				
Calculation type	Non-cumulative				
Reporting Cycle	Annual				
Desired performance	>0% for species that are below target levels; ≥0% for other species				
Indicator Responsibility	Head of Conservation Services				

Indicator Title	% development applications within 2km around Pas processed timeously				
Definition	Land use modification official comments issued timeously Legal requirement to provide specialist advice to the competent authority to enable them to make an environmentally sustainable decision				
Indicator Purpose/Intention	To ensure that EKZNW's responsibility in relation to processing (commenting on the biodiversity concerns) on EIA is performed efficiently.				
Source of data	Development Applications Register				
Method of Calculation / Assessment	No. of timeous comments submitted on development and land-use transformation applications that occur within the 2 km of the boundary of Ezemvelo KZN Wildlife protected areas and / total no. of development and Land use-transformation applications received (within the 2km zone) x 100 (Timeous being within legal timeframes or as negotiated)				
Assumptions	Extract from the EIA database detailing the number of comments submitted timeously, should the hardcopy not be available.				
Calculation type	Cumulative (incremental)				

Reporting Cycle	Quarterly
Desired	Lligher than planned torget
Desired	Higher than planned target
performance	
Indicator	Head of Conservation Services
Responsibility	

Indicator Title	% of permits processed within timeframes				
Definition	Biodiversity permits issued within timeframes (in working days)				
Indicator	To demonstrate how efficient EKZNW is in delivering the permits function (service)				
Purpose/Intention	within the delivery standards set.				
Source of data	Permit database				
Method of	(Permits identified in legislation aligned to the mandate issued within timeframes				
Calculation /	identified in the legislation (CITES, TOPS and integrated provincial permits) 40 days -				
Assessment	professional hunting licenses, 80 days – registration and standing permits, 25 days –				
	for all remaining permits Number of permits issued within timeframes /Total number				
•	of complete permits applications issued for the period measured ) x 100				
Assumptions	Numerator:				
	Areas where there is no legislative timeframes are counted as within timeframes.				
	Applications Cancelled - An application that has been cancelled by the applicant as it				
	is no longer needed or valid or could be cancelled by the permits department due to				
	administrative errors or the applicant not providing requested information within given time frames.				
	Application Denied are applications that are not recommended for issue by Ezemvelo				
	KZN Wildlife because the assessment carried out does not meet biodiversity norms				
	and standards or is in contravention of Provincial and National Legislation.				
	Both considered processed within timeframes				
	Denominator:				
	Only Completed Applications are measured against the timeframes for the				
	denominator				
Calculation type	Cumulative (Incremental)				
Reporting Cycle	Quarterly				
Desired	Higher than planned				
performance	The state of the s				
Indicator	Head of Conservation Services				
Responsibility					

Indicator Title	% of province under formal protection (expansion)
Definition	South Africa, hence KZN, is compelled, by way of the section 24 of the Constitution of the Republic of South Africa, 1996, purpose (expressed in the Preamble) and Objectives (s2) of the National Environmental Management: Protected Areas Act 57 of 2003 to bring into 'protection and conservation of ecologically viable areas representative of South Africa's [hence KZN] biological diversity and its natural landscapes and seascapes'. South Africa, hence KZN, has entered into a number of multilateral environmental agreements that have committed the country to achieve various biodiversity and conservation targets through the expansion of its protected area network prioritising the areas aligned to the provincial climate adaption corridors.
Indicator	To monitor and ensure that the expansion of EKZNW protected area estate meets
Purpose/Intention	national and international targets.
	This is a MTSF target
Source of data	Ezemvelo KZN Wildlife's protected area database, Stewardship sites, and Biodiversity Economy sites protected for biodiversity objectives, or to protect critical biodiversity representative sample/surrogate
Method of Calculation /	((Ha of the protected areas at the start of the financial year + number of Ha proclaimed )/ Ha of the province)/100

Assessment	The aim being to add, each year, at least 5000 hectors into area under protection (Terrestrial)
Assumptions	The private land owners through stewardship facilitation, and protected/finalised (formal) biodiversity offsets are also counted as significant contributor to the provincial indicator.
Calculation type	cumulative
Reporting Cycle	Annual
Desired performance	The rate of addition of protected areas is significantly below the required rate to meet national and international obligations, with the result that more than 63 000 ha of land per year now needs to be protected per annum if the province wants to meet the 2028 target  Consequently, the actual desired performance is much higher (10%) than the targeted performance over the 5 years cycle (9%) owing to severely under resourced expansion work programme such as land acquisition and stewardship facilitation.
Indicator	Head of Conservation Services
Responsibility	

Indicator Title	Number of PDI benefiting from natural resource uses from PAs (ie., incema,				
	meat, clean water etc)				
Definition	Natural Resources within protected areas and adjacent to protected areas provides goods and services to both local people adjacent to protected areas at no cost to society/communities and for which Ezemvelo invest efforts in the conservation thereof. For purposes of this exercise, we will count only people who harvest natural resources from protected areas, number of beneficiaries from meat donation, and number of people accessing drinking and usable water that has been cleansed as a result of natural areas within protected areas.				
Indicator Purpose/Intention	To demonstrate the relevance of EKZNWs protected estate to the communities around those protected areas by providing key natural resources.				
	This is a MTSF target				
Source of data	Protected Areas returns from Incema harvesters, Numbers derived from Ecosystems Services studies, and approximately <50% of participants to traditional functions where game meat has been donated.				
Method of Calculation / Assessment	Number of people benefitting directly from services generated in Protected areas (resource returns from Pas + data from studies)				
Assumptions	Public and communities adjacent to protected areas do benefit from resource use and there is an annual collation and count of the figures.				
Calculation type	cumulative				
Reporting Cycle	Annual				
Desired	it is desirable for natural resources to continue providing ecosystems goods and				
performance	services to society				
Indicator Responsibility	Head of Conservation Services				

Indicator Title	Number of Conservation Leadership & Innovation Publications
Definition	Conservation Leadership & Innovation Publications (CLIP) enrich the thinking, understanding, appreciation of, and provide support for, the conservation of biodiversity, and the value of protected areas. These are achieved through publishing in both the professional and public domains, ensuring that these publications (as originating from Ezemvelo KZN Wildlife) are made available to the widest audience as reasonably possible. The number and type of publications produced by Ezemvelo KZN Wildlife staff are a measurable indication of (a) the quality and innovation of the research and monitoring undertaken, (b) professional standing and innovation of publishing staff, and (c) the standing of and leadership of Ezemvelo KZN Wildlife within South Africa and globally.

Indicator Purpose/Intention	To demonstrate the innovative and leadership role that EKZNW plays within the environmental sector			
Source of data	<ul> <li>Achievement of the CLIP Indicator is determined from the following:</li> <li>Report generated from the CLIP Electronic Library/Archive, and secondly from the:</li> <li>Posting of the CLIP on Ezemvelo KZN Wildlife's accepted web-based networking sites.</li> <li>Existence and validity of the CLIP may be determined from:</li> <li>A physical or electronic copy of the CLIP that denotes, where relevant, the author(s) or editors and the title, publisher and acceptance / published date (mandatory) and where applicable the ISSN, ISBN, DOI, PMID, or equivalent.</li> <li>Listing on or reference to the CLIP on the publisher's web page.</li> <li>Quality of an internal CLIP is established as a result of the peer-review process undertaken before adoption by the relevant internal committee.</li> <li>The peer review process may be determined from the review process undertaken by the publisher or by the responses received by specialists specifically approached to review on internal document.</li> </ul>			
	review an internal document.			
Method of	A CLIP-Electronic Library/Archive Report of the 'total number' of CLIPs where the			
Calculation / Assessment	acceptance of publication by the publisher or internal adoption date occurs between 1 April and 31 March (i.e. within the financial year).			
Assumptions	An electronic copy of the CLIP (or first page) or when the CLIP is not available but			
	recently published - a formal notification from the publisher that denotes the citation of the CLIP or a declaration by the publisher that the CLIP will be deemed published in the current financial year, i.e. for those books, volumes/issues that were published after the close of the financial year.  CLIPs published journals or monographs that are recognised by the Department of Higher Education and Training are considered of national and international quality.  All books and book chapters shall be considered to be of international quality.  All staff publishing as part of their work program, using data derived from their work or is held by Ezemvelo KZN Wildlife as the custodian or owner or citing their affiliation to Ezemvelo KZN Wildlife will comply with this APP.  Publication Rates  It is assumed that contributing staff will be afforded sufficient time (as part of their job profile/performance) to complete through to publication (viz the acceptance date) the target number of CLIPs.  Scientific CLIPs  Ideally, contributing scientists should produce one CLIP every two years. There are currently eight publishing scientists and thus, based on this production rate, a minimum target of 4 Scientific CLIPs may be set for each financial year. This assumption is based on an enabling environment and maintaining at least eight publishing scientists.			
Calculation type	The assessment shall be calculated as the total number of CLIPs per financial year i.e. cumulative per year			
Reporting Cycle	Annual.			
Desired performance	Equal to or greater than the target.			
Indicator Responsibility	Head of Conservation Services			

# **ANNEXURE A: Amendments to Strategic Plan**

Not Applicable

# **ANNEXURE B: Conditional Grants**

Not Applicable

# ANNEXURE C: Consolidated indicators (Ezemvelo KZN Wildlife)

Output indicator	Target	Data source	
% of black SMMEs participating in the global value chains	60%	SAP	
% of discretionary subsidy budget spent on maintenance	0.5%	SAP	
% of Operational budget spent (incl. committed)	90%	SAP	
% of operational budget spent (incl. committed) on local suppliers	-	SAP	
Auditor General Audit Opinion	Unqualified Audit Opinion	AG Management Report	
% of stations compliant with Health and Safety standards	60%	Summary Health and Safety Assessment Report	
% of PDI receiving green accredited skills	22%	Progress Payment Reports and Performance Reports	
# of jobs created aligned to the provincial poverty profile (PDI Vulnerable groups profile)	8900	Employment data	
% of employment equity targets met within Ezemvelo	0,05%	Employment Equity Plan	
% of critical vacancies filled	1,2%	Critical vacancy list	
% of key stakeholders satisfied	-	A completed questionnaire received from a sample of all three types of stakeholders (Authorising/Resources Provider/Market Stakeholder)	
Efficiency assessment report on	-	Approved Report	
resource utilisation		Approved Report	
Rand value of new business realised	-	SAP	
# of Conservation Leadership & Innovation Publications	7	Electronic Library/Archive Report	
# of PDI benefiting from natural resource uses from PAs (ie., incema, meat, clean water etc)	250	Protected Areas returns from incema etc	
% development applications within 2km around Pas processed timeously	50%	Development Applications Register	
% improvement in status of species under threat (including rhino - spp to be identified)	>=0%	2015 State of Biodiversity Report	
% of permits processed within timeframes	70%	Permit database	
# of visitor	73 988	Ecotourism Statistics Reports	
% of biodiversity legislative compliance levels	70%	Compliance database	
# of districts managed to the min. eff. std.	50%	Management effectiveness annual assessments (report)	
% of occupancy	20%	Ecotourism Statistics Reports APEX extract	
% of the PA estate managed to the min. eff. std.	30%	Management effectiveness annual assessments (report)	
% of registered human/wildlife conflicts resolved timeously	-	Human Wildlife conflict database	
% of province under protection (expansion)	8.86%	Ezemvelo KZN Wildlife's protected area database	

# **ANNEXURE D: District Delivery Model**

Areas of intervention	Medium Term (3years – MTEF)					
Environmental management	Project description	Budget allocation	District Municipality	Location (GPS coordinates	Project Leader	Social partners
Protected	Various	R 157 829	Amajuba	Protected	Head of	Various
areas in the	Biodiversity	R 649 385	eThekwini	area GPS coordinates	Projects and Partnerships	national and
District economy	,	R 2 097 322	Harry Gwala			
	projects	R 76 508	iLembe	available		provincial
		R 1 560 160	King Cetshwayo	upon request		public and
		R 804 700	Ugu			private
		R 9 567 102	Umgungundlovu			sector
		R 3 851 487	Umkhanyakude			partners
		R 44 268	Umzinyathi			
		R 2 971 004	Uthukela			
		R 433 503	Zululand			

# Glossary

TERM	DEFINITION
Sustainability	"Meeting the needs of the present without compromising the ability of future generations to meet their own needs." - United Nations Brundtland Commission (1987)
PDI	Refers to previously disadvantaged individuals that reside in wards adjacent to the protected area estate
Biodiversity Economy	Conservation related activities that generate income for its beneficiaries
Biodiversity Conservation	Refers to all management functions in executing the mandate
Nature-based tourism	Nature-based tourism is specific to Ezemvelo's operations, measuring protected area tourism and is a sub-set of the provincial ecotourism value chain.
Green Economy	"System of economic activities related to the production, distribution and consumption of goods and services that result in improved human well-being over the long term, while not exposing future generations to significant environmental risks or ecological scarcities" - DEFF "defining green economy" (2019)